

SETTING UP LEARNLINK EMAIL ON APPLE MOBILE DEVICES

iPhone, iPad and iPod Touch

Version: 1.1

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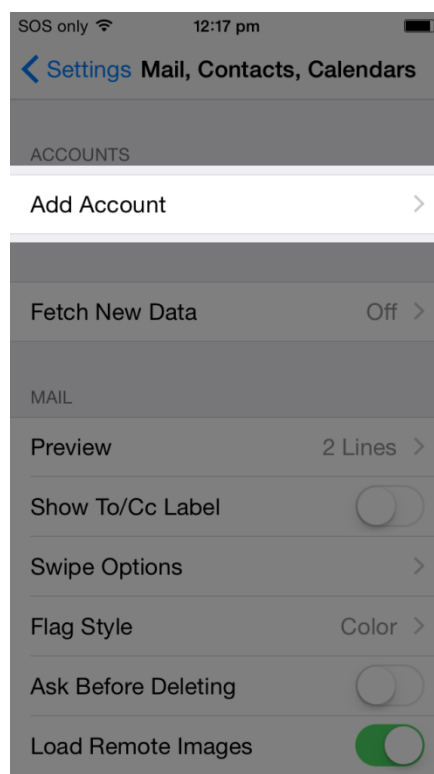
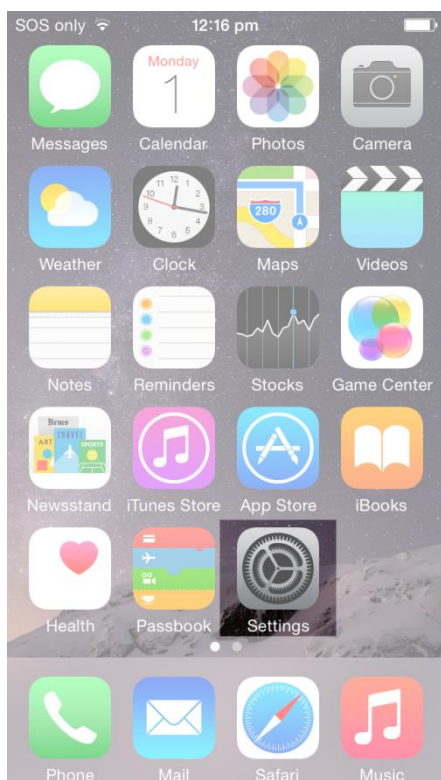
Follow these instructions to set up your LearnLink email (@schools.sa.edu.au) on your Apple mobile (iOS) device – such as iPhone, iPad or iPod Touch.

Note: To synchronise your LearnLink emails on your device you will need an unlock passcode set. You will be prompted for this code each time you turn your device on or unlock it.

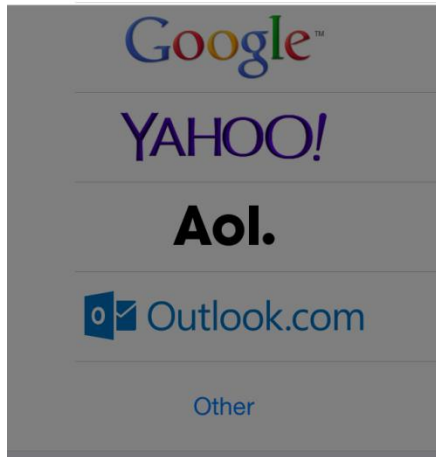
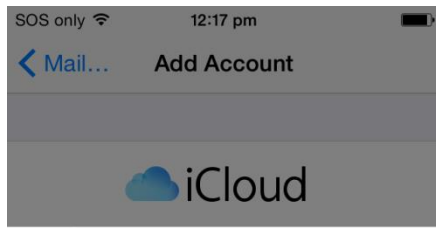
This is a security requirement of Microsoft Exchange. Syncing with LearnLink also gives you the ability to remotely wipe the device if it is lost or stolen.

See FS70-204 for instructions.

1. Open **Settings** > **Mail, Contacts, Calendars** > **Add Account**



2. Select **Exchange**



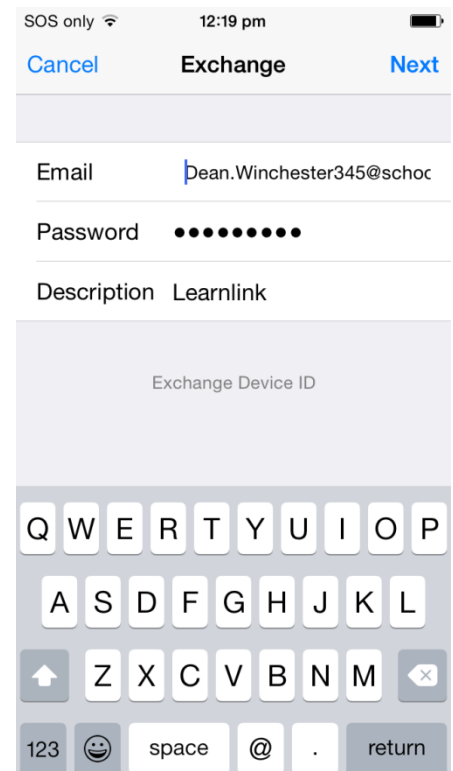
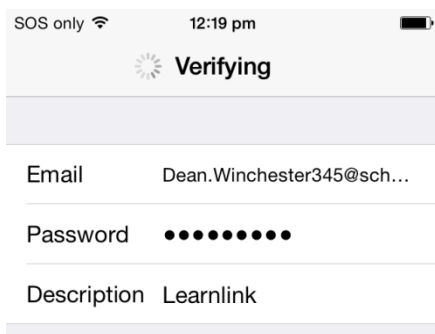
3. Enter your details in

- a) **E-mail:** enter your LearnLink email address
- b) **Password:** enter your LearnLink password

In the **Description** box and enter a short description for the account e.g. LearnLink

Hit **Next** on the upper right corner of the screen

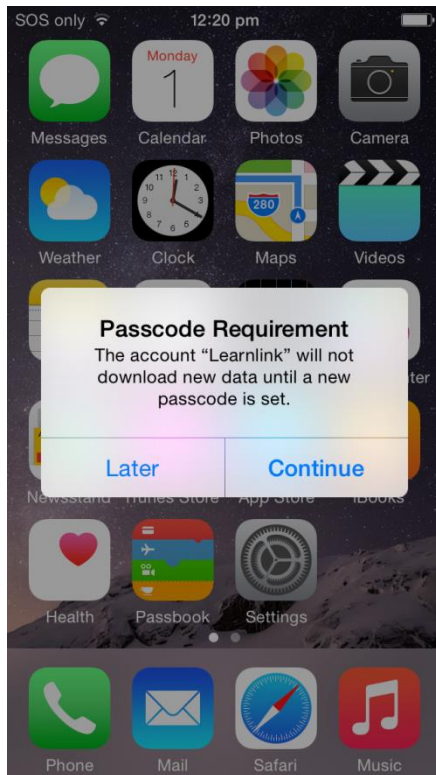
4. You should see the *Verifying* message with a spinning wheel



NOTE: If you get stuck at this step not able to access the server please see the Troubleshooting at the end of this document

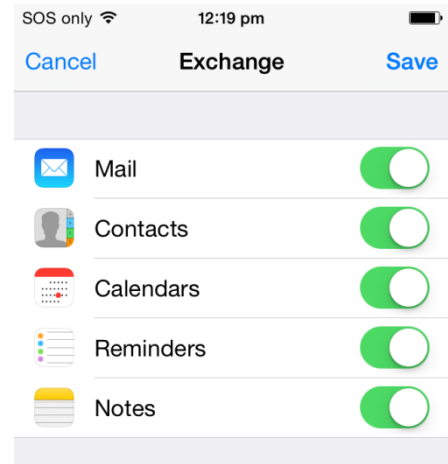
5. You will then be presented with a screen to choose what you want to synchronise

Select the options you would like then tap **Save**

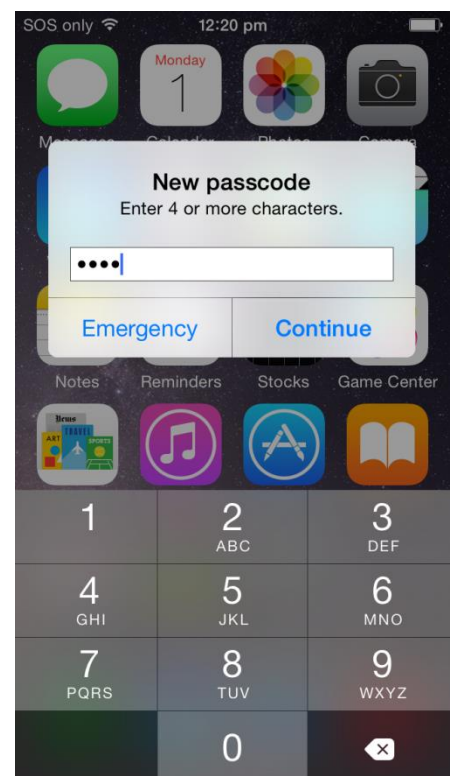


You will be asked to enter a numeric passcode. This needs to be at least a 4 digit PIN. Once entered tap **Continue**

Note: If you select to set a passcode at a later date you will not be able to send/receive LearnLink mail until this is complete.



6. If you have not set a passcode on your phone you will need to add one before your account will work. If you're prompted to create a new passcode, tap **Continue**





Confirm the PIN and tap **Save**

You will then be able to load your Mailbox through the Mail app on your iPhone

